



**Safeguarding  
is everybody's  
business**

### **Action Fraud: Vaccines**

Action Fraud is warning the public to remain vigilant as criminals begin to take advantage of the roll out of the coronavirus vaccine to commit fraud.

The messages below are to help councils promote safe behaviours through their channels if required.

- The vaccine is free of charge.
- The NHS will never ask you for your bank account or card details.
- The NHS will never ask you for your PIN or banking password.
- The NHS will never arrive unannounced to your home to administer the vaccine.
- The NHS will never ask you to prove your identity by sending copies of personal documents such as your passport, driving licence, bills or pay slips.
- If you receive a call you believe to be fraudulent, hang up.
- If you are suspicious about an email you have received, forward it to [report@phishing.gov.uk](mailto:report@phishing.gov.uk).
- Suspicious text messages should be forwarded to the number 7726, which is free of charge.
- If you believe you are the victim of a fraud, please report this to Action Fraud as soon as possible by calling 0300 123 2040 or visiting [www.actionfraud.police.uk](http://www.actionfraud.police.uk).

Announcement: <https://www.actionfraud.police.uk/alert/coronavirus-vaccine-scams-warning>